

**INFORMATION FOR SETTLEMENT APPLICANTS: NEW PROCESS FOR SUBMITTING
SUPPORTING DOCUMENTS FOR SETTLEMENT APPLICATIONS**

All customers applying for UK settlement will now need to send their supporting documents directly to UK Visas and Immigration (UKVI) in Sheffield by post to:

**PO Box 5852
Sheffield
S11 0FX
United Kingdom**

Supporting documents will no longer be accepted in Visa Application Centres in Thailand for settlement applications.

Important: Please ensure your supporting documents are received in Sheffield within 20 working days. Please include the GWF reference number. You will also need to enclose a pre-paid and self-addressed envelope for the return of your documents after they have been assessed.

Please note that any delays in submitting these supporting documents could lead to a delay in the processing of your application.