



Health Surcharge fees must now be paid for online

From 16 March customers applying for a work, study or settlement visa will need to pay their Health Surcharge fee online and cash will no longer be accepted for the charge in the Visa Application Centres. Applicants who do not have a debit or credit card can ask a family member, sponsor or agent to submit the payment for the Health Surcharge online, on their behalf.

This will bring Nepal in line with the rest of the world, where online payments for all visa services is mandatory.

The UK government introduced the [Health Surcharge](#) on 6 April 2015. The surcharge must be paid by non-European Economic Area (EEA) nationals who apply to come to the UK to work, study or join family for a period of more than 6 months. The charge is not applicable to visitors and certain applicants are exempt including those on the Intra-Company Transfer routes and Gurkhas.

The visa application process remains unchanged and the move to mandatory online payments only affects those paying for the Health Surcharge not the visa fee.

Transition measures are in place: customers who complete their on-line visa application via the visa4UK website on or before 16 March 2016 will still be able to pay for their Health Surcharge in cash at the VAC even if their appointment at the VAC is after this date. Customers who submit their visa applications online after 16 March will need to pay the Health Surcharge (where applicable) online.

Customers requiring advice on their application should contact the International Enquiry Service - www.gov.uk/contact-ukvi-outside-uk or contact the helpline at 008 00100 8785/ 00 44 1243 218 117 (0830hrs - 1630hrs).