

Improved process for paying the health surcharge

UK Visas and Immigration is improving how applicants pay the health surcharge.

We have developed a new integrated process which uses information from an immigration application to decide whether a customer needs to pay the surcharge and how much they must pay.

If a surcharge reference is needed, the online application system will direct applicants through the surcharge payment process meaning they only need to input personal details once, making the overall process quicker, easier and errors less likely.

The changes will come into effect on 5 July 2015.

Customers will have to start a new online application if they have not paid the surcharge **and** submitted their application by 17:59 (BST) on 4 July. Otherwise they will either have to pay the surcharge again, or their immigration application may be rejected. For the latest information on this service visit www.visa4uk.fco.gov.uk

Customers who have submitted their immigration application and paid their surcharge before this time are not affected.

These improvements are informed by feedback from applicants since the surcharge was launched in April. They are also part of our ongoing commitment to improve the customer experience and enhance our online services.

For further information on the health surcharge visit: www.gov.uk/healthcare-immigration-application or contact UKVI at www.gov.uk/contact-ukvi-outside-uk
