

Between 01 April and 31 August, all UK visa applicants in Al Khobar will have their passports returned by courier for a discounted fee. This change has been introduced to maintain the quality of the service we provide to all our customers during our busy summer peak.

Those waiting at the visa application centre to submit their application will have a more comfortable experience, while those waiting for a visa decision will no longer have to queue to collect their passport. We will now deliver their passport by courier for a small discounted fee, saving time and effort.

Remember, customers can apply for your visa up to three months in advance of their travel date. They can also continue to choose from our range of premium services, including the popular 3-5 day priority visa service.

Q&A

What happens if I submit my application before 01 April?

All customers who submit their applications at the UK visa application centre on or before Saturday, 01st April will be able to collect their completed applications in the normal way from the UK visa application centre.

What is the cost of the service?

The costs of the service are listed on line through the VFS website – <https://www.vfsglobal.co.uk/ShoppingCart/Pages/Authorization.aspx> - or at the visa application centre at the time of your application. During the specified period, the cost of the service has been discounted from SAR75 to SAR50 for deliveries in Al Khobar.

Will this add any time to the application process?

Once the completed application is returned to Al Khobar from the UK decision making centre in Riyadh, the packages will be forwarded to the courier for delivery. In most cases, customers will receive their applications on the next working day after being received in Al Khobar.

What happens if I pay for the courier service but then wish to withdraw my application and have my documents returned? Am I entitled to a refund of the charge?

Instructions for any applicant who wish to seek a refund of the visa fee and any associated charges can be found on the VFS website - <https://www.vfsglobal.co.uk/saudi-arabia/disclaimer.html> and refund policy and https://www.vfsglobal.co.uk/saudi-arabia/pdf/Requesting_a_Refund.pdf. It should be noted that visa fees can only be refunded if the visa application has not been processed, i.e. biometrics have not been submitted.